



Money Support Service

Supporting people to be independent, resilient & well

No matter where you are on your financial journey, you can turn your life around if you're struggling with debt

If you want more advice and information about debts, the following websites may be useful to you:

www.moneyadvice.org.uk

www.citizensadvice.org.uk/debt-and-money

www.stepchange.org

www.nationaldebtline.org

www.nationaldebtadvice.org.uk

To access the Money Support Service, please contact:

 **01603 223392 option 4**

 **MSS@norfolk.gov.uk**


 **www.norfolk.gov.uk/mss**



If you need this document in large print, audio, Braille, alternative format or in a different language please contact Money support service on 01603 223392 (option 4).



A service to support people in Norfolk with money management and budgeting




Why do people struggle with money?

- The need for support and guidance
- Sudden loss of income such as benefits or employment
- Increase in living costs
- The need for support with budgeting skills
- No savings
- Poor money management
- Gambling
- Divorce or breakdown of a relationship



How can the Money Support Service help you?

- Telephone or face to face support to manage money
- Budgeting advice and support
- Money advice
- Support to refer to debt advice agencies
- Support with referral to debt management agencies
- Support with Disability Related Expenses within financial assessments
- Provide advice on maximising benefits



Debts! How can we help?

What we do

- Prepare an income and outgoings sheet to help you understand your budget
- Help with single or small debt issues
- Help refer to debt agencies who can support with complex or multiple debt issues.

What will debt agencies do?

- Sort out priority, non-priority debts & debt emergencies
- Give information so you can consider your options
- Contact creditors about repayment agreements
- Consider: Debt Relief Orders, Bankruptcy or Individual Voluntary Arrangements